Level 1: Answers

1- The expression ‘to feel at odds with someone” means
   ➢ to be in dispute with someone, not to agree with that person

2- The word “onus” means
   ➢ obligation

3- Dr Ursula Snyder uses the pronoun “herself” to speak of the doctor to
   ➢ be politically correct!

4- The “one in power” is
   ➢ the doctor

5- Michael & Enid Balint were
   ➢ psychoanalysts

6- Their aim
   ➢ to share experiences & enable people to observe & rethink aspects of their relationships with patients & their work as doctors

7- They worked with
   ➢ their colleagues, general practitioners

8- They started in
   ➢ in the 1950s

9- The procedure
   ➢ group conversation & analysis

10- Description of a session
   ➢ a) a doctor recounts-from memory-a patient’s presentation of symptoms & the doctor-patient interaction
   ➢ b) the group listens & asks the doctor questions

11- Results
   ➢ a) the group & the doctor may discover aspects the doctor hadn’t seen or heard or thought of
   ➢ b) in some cases, in follow-up meetings between the doctor & patient, the doctor may more easily “tune in” & listen to the patient, so the therapeutic potential of the doctor is enhanced

12- A doctor may have been affected emotionally during a consultation when he or she felt
   ➢ a) annoyed                      b) angry                           c) defensive
   ➢ d) sad                         e) confused                        f) surprised

13- Places where this method is used
   ➢ more common in Europe than the US
   ➢ part of the medical training in Germany

14- The situation in Canada. Explain why
   ➢ not very popular because doctors struggle with the idea that they are presenting difficulties. They fear their conduct or skill will be criticized. They must have the courage to be vulnerable.

Read tapescript under screen